

Memorandum of Understanding (MoU) with  
International Foundation for Digital Competences (iFDC) on  
VeriSM (Value-driven, Evolving, Responsive, Integrated, Service  
Management)



# *itSMF* International

## *The IT Service Management Forum*

Dear Chapter Leads,

- On October 11<sup>th</sup> itSMF signed a Memorandum of Understanding (MoU) with International Foundation for Digital Competences (iFDC) on VeriSM (Value-driven, Evolving, Responsive, Integrated, Service Management).

You may have seen on October 12<sup>th</sup> that iFDC announced the release of the VeriSM publication (December 2017) by Van Haren Publishing (VHP) and VeriSM certifications (January 2018) by EXIN, BCS and potentially also APMG.

Please find the MoU attached. There is no financial obligations included except a discount on the publication for itSMF members, which will follow normal discounts as provided by VHP and even for free for Chapter and SIG members. There are a number of opportunities for the Chapters to get access to news, speakers etc.

[itSMF International IFDC MoU](#)

Also attached are the overview of partnership types (itSMF is a Community Partner) and VeriSM description, roadmap and press release.

[IFDC Membership Types](#)

[VeriSM Description](#)

[VeriSM Roadmap](#)

[VeriSM Press Release](#)

More information on iFDC at <https://www.ifdc.global/> and on VeriSM at <https://www.verism.global/>.

Feel free to contact Michael Imhoff at [michael.imhoff@itsmfi.org](mailto:michael.imhoff@itsmfi.org) in case you need more information.

On behalf of the itSMF International Executive Board

Michael Imhoff.