

itSMFI Chapter Leadership Conference

Title Robert E Stroud

Speaker Partnering and Financial Management

Role Treasurer, Audit, Standards and Compliance

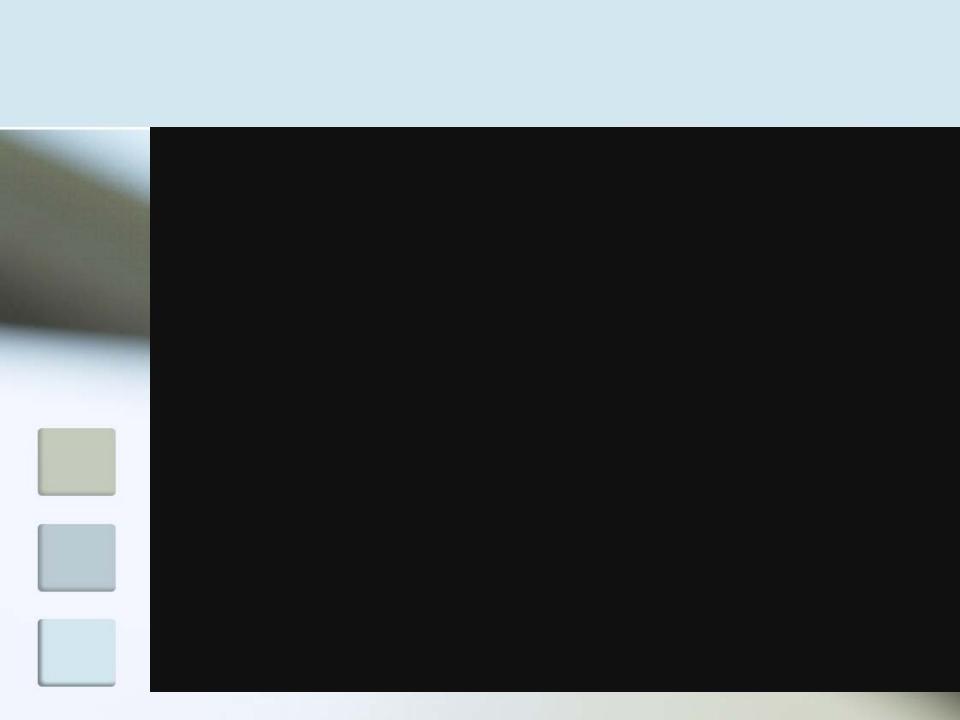
Decision Making Can Be Tough...



Partnering and Financial Management

- Agenda
 - Status Update
 - FinancialManagement
 - Partnering
 - Summary





- Sound Financial Management processes implemented
 - Budget
 - Portfolio alignment
 - Chart of Accounts aligned with Portfolio's
 - Balanced income and expense
 - Less reliance on chapter contributions
 - Grow revenue to grow benefits

- Contract Management
 - All contracts reviewed

- Economy watching expenditures closely
- Creating a reserve for future growth opportunities
- Investment in movement wide opportunities
- Multiple revenue sources

2009

- Spend on organizational initiatives
- Provide guidance for chapters
- Funding for growth
- Member Benefits



Partnering

Objectives

- Revenue
- Services
- Growth
- Value to members
- Existing Contract review
 - Multiple "poor" contracts reviewed and renegotiated or cancelled

Partners





ISO Involvement

- Category A Liaison to JTC1 SC7 (International Standards)
 - WG25 Service Management
 - WG1A ICT Governance
 - WG21 SAM Standard
 - WG24 Software lifecycle VSE
 - WG22 Consolidated Vocab
 - Others as identified